

CSI Communication October 2010

Lucknow : Prof. Nuri at a Session on 'IT Product and Process Engineering'



The Chapter organised a very interesting talk by Prof. Kesav Vithal Nori, on 'IT Product & Process Engineering' at the Anjuman auditorium, Tata Consultancy Services', Awadh Park office. Prof. Nori is a former Executive Director and Executive Vice President, TCS. Mr. Jayant Krishna, Regional Vice President (International) and Principal Consultant, TCS introduced the guest speaker and the subject. Prof. Nori focussed both on product engineering as well as software process engineering from the perspectives of education, training, business and customers. He also emphasized that merely delivering a quality IT product conforming to functional and performance specifications alone cannot ensure that the customer would perceive 'value' and be in a state of delight. He enumerated various measures, which would facilitate value delivery to the customers.

There was an engrossing question and answer session after the formal address. At the end, Mr. Ashesh Agarwal, Chairman, CSI, Lucknow Chapter and Technical Director, NIC presented a memento to Prof Nori. The talk was attended by over 100 CSI members and IT professionals.